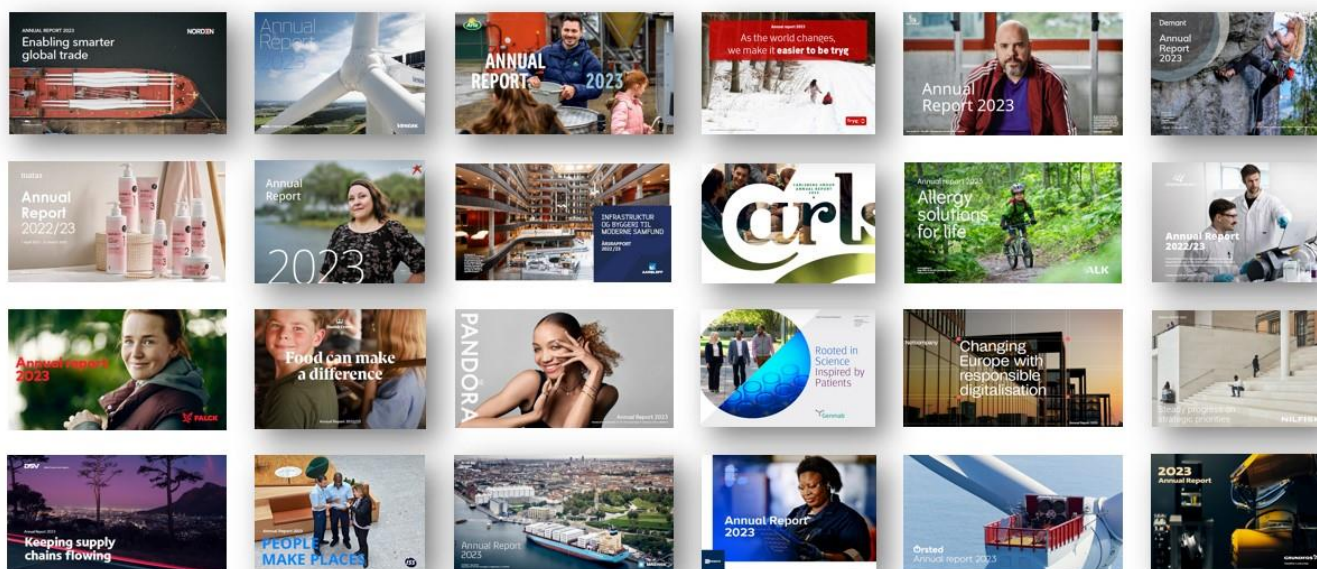


Trends in corporate reporting:

**More compliance, more data,
more transparency, more integration,
and more stakeholders**



By CEO and communications advisor Lars Sandstrøm, Corporate Relations

Corporate reporting is in a transition phase these years. Companies are to a greater and greater extent taking a more integrated and balanced view on value creation. This is evident when you look at how sustainability has become a built-in element in the annual report. It is included in the key figures, in the business model and strategy, as a significant driver for development and growth, and as a mean to ensure the company's license to operate. In essence, sustainability affects many of the current trends in corporate reporting.

Naturally, the big “monster” impacting corporate reporting is EU’s Corporate Sustainability Reporting Directive (CSRD) and the European Sustainability Reporting Standards (ESRS). This will to a full be forming reporting concepts, structure, and content from the 2024 reporting. But for the 2023 reports, many of the large companies have “rehearsed” the implementation of the standards.

This article presents 12 current trends that are especially present in the annual reports from the larger Danish companies. However, taking a look at other large Nordic and European companies’ reporting it is already clear that the new

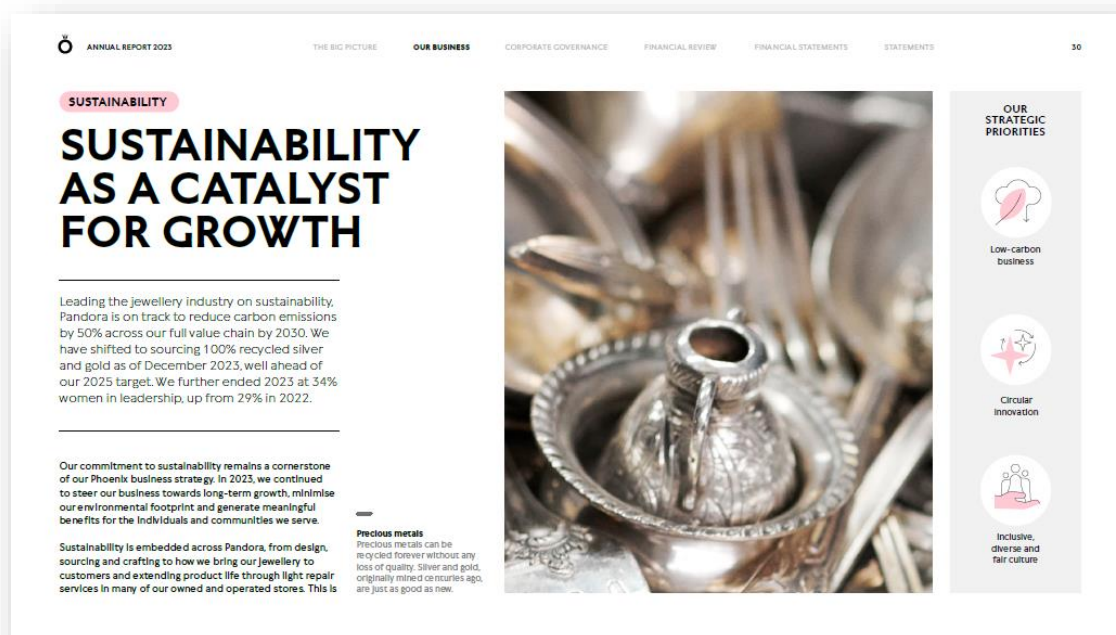
standards are beginning to create some consistency and comparability across countries.

Trend #1 – Integrated reporting

Integrated reporting is finally becoming a standard. From being just a theoretical concept followed by a few believers of the triple bottom line, an integrated reporting describing the value creation from a focus on a balanced stakeholder-based business model is now quite common.

This is of course due to regulation defining the sustainability statement to be a part of the management's review for those companies that needs to comply with the EU directive for sustainability reporting (CSRD). But it is also fair to recognize that many companies have already taking steps to include a broader view of value creation than just focusing on financials in later years.

Sustainability and ESG is already an integrated part of the purpose, strategy, business model, risk management and operations for many companies. This is surely, making the integrated report a natural step in the quest for building trust, creating legitimacy, and securing a resilient license to operate.



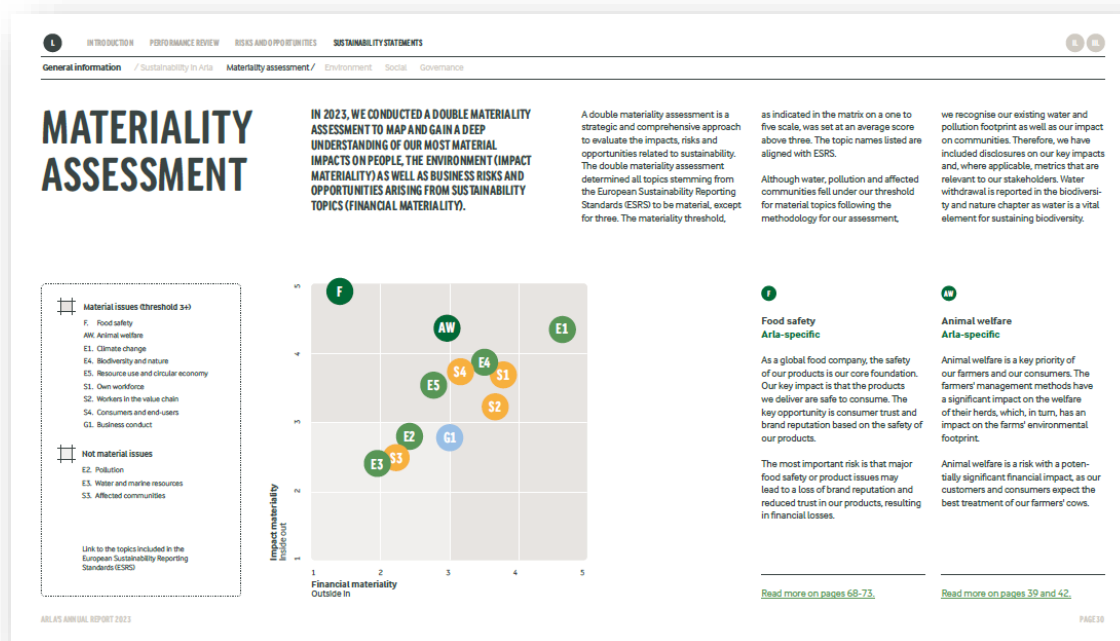
Pandora is describing how sustainability is built-in to the business model and strategy and works as a catalyst for growth and business opportunities.

Trend #2 – The double materiality assessment is standard

With a more complex compliance and increasing demands from stakeholders, corporate reports have tended to grow in number of pages and topics covered. Especially, the ESG/sustainability part is taking up more space. However, by

assessing materiality and critical stakeholders, management will get a concise direction for the review of operations and value creation. Not all sustainability measures going on in a company are equally important, and all stakeholders do not carry the same weight when it comes to sustainability reporting.

Surely, the materiality assessment is part of compliance. But there are many ways to do it. Most companies are using the double materiality assessment, which means that they report not only on how sustainability issues might create financial risks for the company (financial materiality), but also on the company's own impacts on people and the environment (impact materiality).



Arla has conducted a thorough double materiality assessment and are describing each material topic in detail together with the methodology used for the assessment.

Trend #3 – Stakeholder analysis and mapping

Stakeholder analysis, engagement and mapping is a strengthened discipline in many companies. This is not the least due to the Corporate Reporting Sustainability Directive (CSRD) which includes a number of provisions that are designed to improve stakeholder engagement. For example, companies will be required to disclose information about how they have consulted with stakeholders on their sustainability reporting. This will help to ensure that companies are taking into account the needs and concerns of their stakeholders when they make decisions about their sustainability performance.

As many companies are already doing a double materiality assessment, the same applies for the stakeholder analysis and mapping which is often seen as a complimentary part of this task.



Our stakeholders

Engaging with the interests and views of stakeholders is critical for HusCompagniet to achieve its vision of paving the market evolution and setting the standard for sustainable construction practices. To change the way people think of sustainable homes and living, we need to engage our stakeholders in the journey. Our key stakeholders encompass shareholders, employees, customers (investors and end-users for the semi-detached segment; private customers in the detached segment), suppliers, subcontractors, and

municipalities. Shareholders are engaged through annual general meetings and regular reports. Employees participate in engagement via annual employee satisfaction surveys. Customers are engaged through satisfaction surveys (including NPS (Net Promoter Score), community management and focus groups. We regularly engage suppliers on sustainable sourcing.

This engagement helps shape our strategy and operations. For example, results from the annual employee survey are considered by the Executive Management Team, and managers are responsible for reviewing the findings with their teams and putting in place concrete action plans.

	 Shareholders	 Employees	 Customers	 Suppliers	 Subcontractors	 Municipalities
Engagement and organization	Annual report; annual general meeting; yearly strategy board meeting, where ESG is an integrated part of discussions.	Annual employee satisfaction survey; safety training; intranet; 'town hall' meetings.	Community management through various channels; customer satisfaction and opportunity for feedback throughout construction process and customer journey; customer studies.	Regular dialogue, signed supplier Code of Conduct in place.	Regular dialogue, signed supplier Code of Conduct in place, work environment handbook, safety reporting through project management App.	Regular dialogue about building permits and other administrative issues.
Purpose and outcome	Ensure alignment with ESG strategy and related targets and monitor progress on strategy and targets defined.	Monitor employee satisfaction and implement action plans, particularly related to work conditions; raise awareness on safety issues; inform about sustainability strategy and targets.	Understand customer preferences within ESG topics.	Secure sustainable sourcing and transparent documentation in relation to ESG.	Make sure subcontractors live up to Code of Conduct and achievement of safety targets; inform about need for ESG data collection.	Make sure LCA report for each built house lives up to requirements.

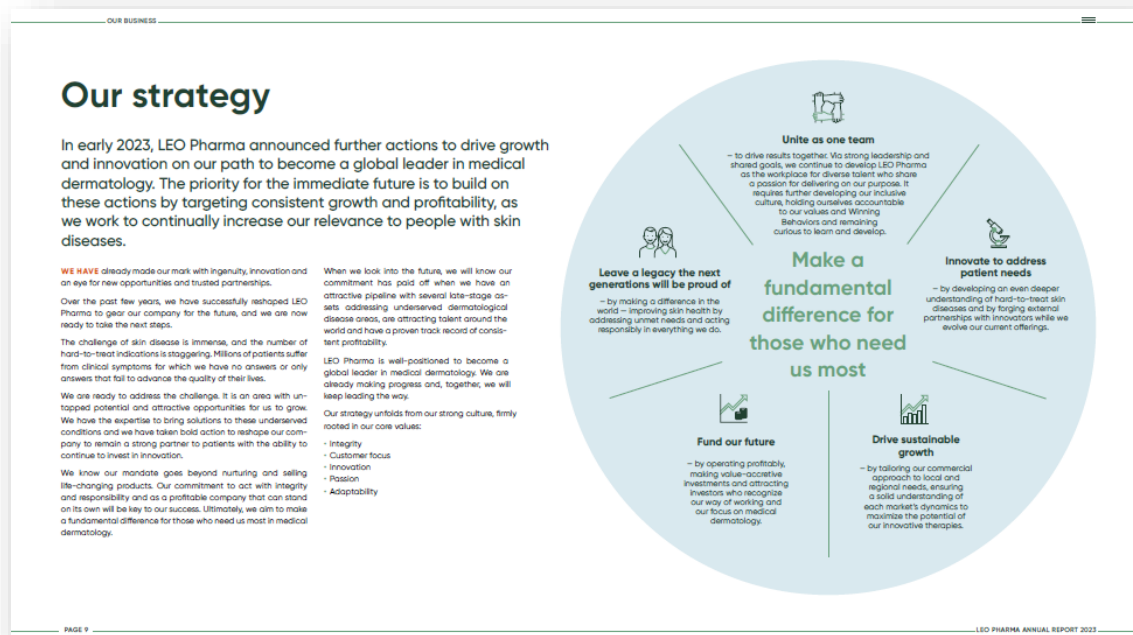
Huscompagniet is describing its engagement with six main stakeholders in a manageable way.

Trend #4 – Stronger focus on business model and strategy

The communication about business model and strategy is taking a more and more prominent role in corporate reporting.

The business model is typically describing the resources/input that companies are relying on, the operations (the core business) that defines the unique offering, and the value creation/output or impact that is the result of the business operations. Often some kind of value or supply chain is included in the model as well as the purpose. It is a clear trend that the business model visualization as well as description has been improved for many companies in recent years, and the business model also serves as a foundation to understand the strategic priorities and the focus on ESG.

Also, the corporate strategy has come to play an essential role in the annual report. In many cases the strategy section looks backward (reporting on achievements) as well as forward, and it serves as a relevant starting point for reporting on results and measures. Some years ago, management was in general a bit reluctant on being open and transparent in revealing details on targets and planned actions. But the consensus now seems to be that a well-described strategy makes it easier for investors and other stakeholders to evaluate the company and its capabilities to meet future demands for products and services in specific markets.



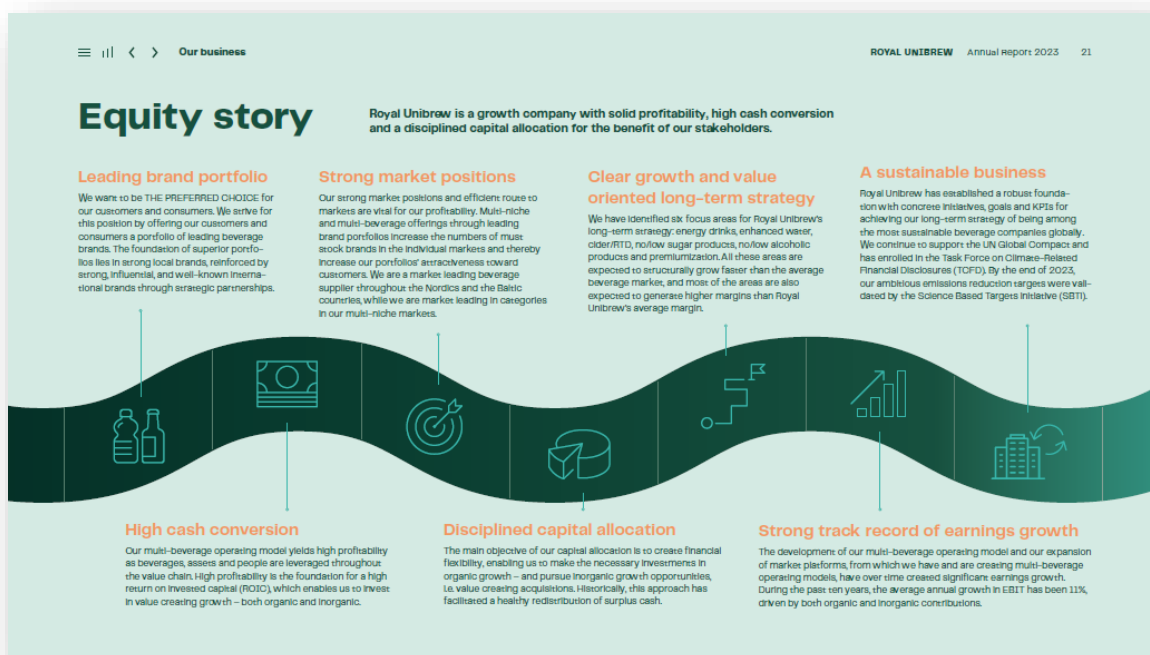
Leo Pharma is describing the business strategy generally and the five building blocks specifically in text, numbers, info graphics and relevant cases.

Trend #5 - A stakeholder-oriented equity story

You could say that all a company communicate is part of the common equity story. You could even say that the equity story – like a brand image – is co-created by all internal and external stakeholders. However, many companies are also directing readers' attention to an official equity story in the annual report.

This equity story is often directed towards potential investors with a headline like: Why invest in our company? But some are presenting a broader equity story communicating why different stakeholders should choose to have relations with the company. In this way the equity story is taking form of a corporate story.

There are differences in the building blocks of the equity story. Some have a financial focus with technical arguments for an investment, while other have a more holistic focus including elements like culture, working conditions, products and services, sustainability actions, management, ethics, and image. Elements that are typically directed towards customers, partners, political decision makers and employees.



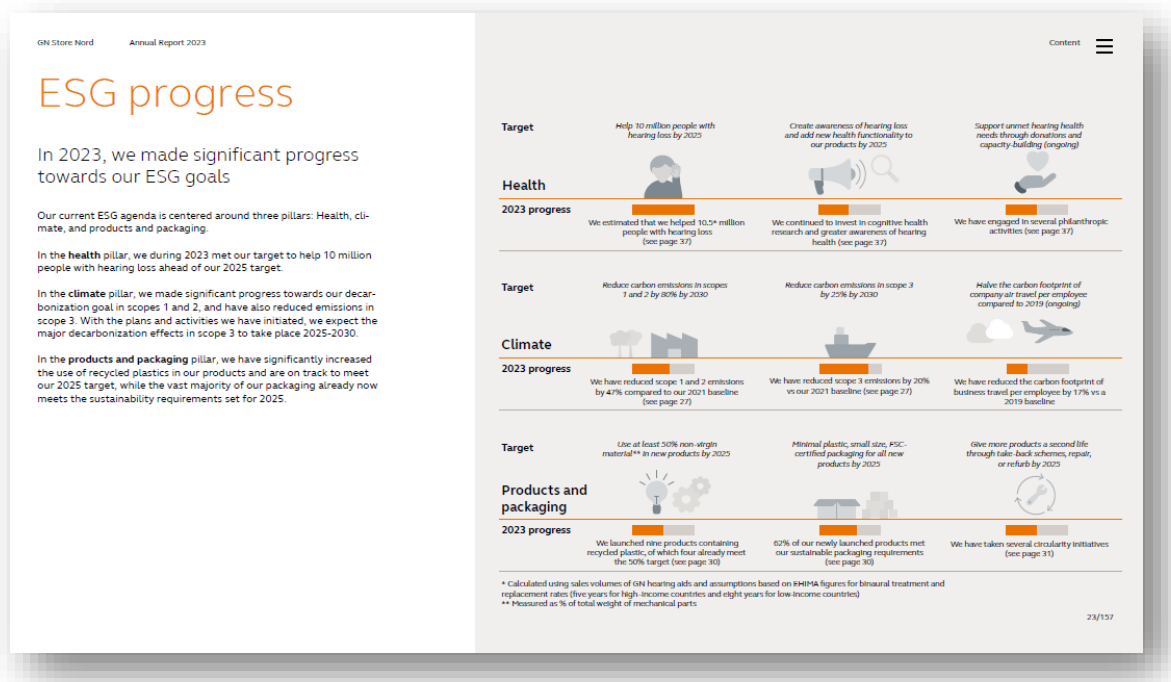
Why invest in Royal Unibrew and not another brewing company? The equity story states seven arguments in a persuasive way.

Trend #6 – Clear targets and results on ESG

So far, ESG reporting has been a subject to soft law. This means that most of the reporting in this field have been voluntary and very little has been mandatory. This is about to change with the current implementation of EU's Corporate Sustainability Reporting Directive (CSRD).

However, many companies have already gone very far in their reporting on ESG results and measures. E.g., the standards in the Global Reporting Initiative (GRI) are used by more than 10,000 companies worldwide, and in Denmark the ESG guidelines supported by CFA Society Denmark, FSR, and Nasdaq Copenhagen have become very popular as a framework for reporting on this topic.

Most large companies – especially in the western world – have defined and are reporting clear targets for the ESG strategy and are reporting on results and improvements on a year-to-year basis. Often these results are not only internal but are also concerning material parts of the supply chain. And when it comes to greenhouse (GHG) emissions, targets are increasingly science-based to ensure transparency and comparability, and to ensure companies are heading in the direction towards living up to the 2015 Paris Agreement.



GN Store Nord illustrates and communicates targets, measures, and progress in a relevant and transparent way.

Trend #7 – Diversity and inclusion are hot topics

Describing initiatives and results in relation to people and culture is an essential part of corporate reporting. Especially, the terms diversity and inclusion have been hot topics in corporate reporting in recent years.

The description of results and measures on these terms includes a lot of variety from one company to the next. It is regulatory to describe gender diversity in top management, but diversity is often also reported in regard to race, religion, and nationality and in regard to different types of education, function and types of personality. Also, when it comes to inclusion companies are describing how they help people with disabilities or how they work with NGOs or local communities to include people in their staff who would otherwise have difficulties getting a meaningful job.

These topics are not just subject to pure storytelling. Companies are using various measurements to document their results – they use engagement surveys and measure employees participating in training and education, they implement dashboards on performance, promotions, and equal pay, and they calculate the percentage of socially inclusive positions. To name just a few ways to measure progress.

Novo Nordisk Annual Report 2023

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SOCIAL

Empowering colleagues through diversity and inclusion

Diversity and inclusion are central to our business and purpose. In our rapidly growing organisation, we aim to create an inclusive culture where all employees feel valued and are given equal opportunities to realise their potential and where, together, we better reflect the diversity of the patients and communities we serve. Encouraging diverse perspectives and promoting inclusive leadership adds value to Novo Nordisk by bringing out the best in our people, fostering new ideas and sparking innovation.

Our aim is to achieve balanced gender representation across all managerial levels, with a minimum of 45% women and 45% men in senior leadership roles by the end of 2025. There is still work to be done but we are making significant progress. At the end of 2023, 41% of senior leadership positions were filled by women, compared to 39% one year earlier.

Gender is only one element of diversity, and we want to build a more representative workforce across all dimensions, including ethnicity, race, age, nationality, disability status and sexual orientation – not to mention diversity of thought. We are committed to including these important parameters globally as we embed them into our people processes and the employee experience, from initial attraction and recruitment through to talent development and leadership training.

In the context of the rapid growth of our global organisation, this is no small feat. We added more than nine thousand employees to Novo Nordisk in 2023, and have gone to great lengths to sharpen our focus on onboarding and upskilling our new colleagues into their new roles, nurturing a workplace culture built upon foundational values of openness, accountability and respect. We measure our success in this regard by tracking employee engagement via a yearly all-company Evolve survey, recording an overall engagement score of 86% in 2023 – up from 85% in 2022 and placing us in the top quartile of Most Engaged Companies for the first time.

WOMEN IN LEADERSHIP (%)

	2019	2020	2021	2022	2023
EVP/SVP	18	24	28	29	36
CVP	33	37	39	40	41
VP	35	36	36	40	42
Senior leadership	33	35	36	39	41
Director	43	41	44	44	47
Manager and team lead	40	42	43	45	46
All leaders	40	41	43	44	46



Michelle De Gier Gustafsson
Heads a clinical digital systems team in Søborg, Denmark.

Novo Nordisk describes in a brief way how they work to enhance gender diversity at all management levels and how they strengthen diversity and inclusion in general.

Trend #8 – Governance and risk management are central

Governance and risk management are disciplines which to a large degree are affected by compliance and standards. Therefore, annual reports – or special governance and/or risk reports – typically describe topics like role of management, responsibilities of the Board, risk defense model, gender diversity, anti-corruption and fraud, human rights, ethics, and the existence of a whistle-blower scheme. Surely, these are all topics companies have been focusing on with varying weight the last couple of years.

So far, reporting on risks has been treated very conventionally. It seemed like an outsider could easily define and describe the risks related to financials, business and ESG for a given company. But reporting on specific and changing risks and risk mitigation has been improved in later years and are now described with substance and relevance regarding the situation and context of the company. Risks are analyzed and monitored, changes in status are evaluated, and mitigation is part of a systematic approach ensuring companies have the relevant tools to balance risk and opportunities.

	1	2	3 NEW RISK	4	5
	Ocean price level	Geopolitical tension	Lack of growth pace	Technology roadmap	Cyberattack
	Risk owner..... Chief Product Officer – Ocean Year-on-year risk movement..... Increasing Risk category Strategic	Risk owner..... Chief Corporate Affairs Officer Year-on-year risk movement..... Increasing Risk category Strategic	Risk owner..... Chief Product Officer – L&S Year-on-year risk movement..... New risk Risk category Operational	Risk owner..... Chief Technology and IS Officer Year-on-year risk movement..... Stable Risk category Strategic	Risk owner..... Chief Technology and IS Officer Year-on-year risk movement..... Stable Risk category Operational
What is this risk	Due to a major increase in effective capacity, rates and profitability are expected to drop further in the coming years until they eventually rebound. From the market side, the risk is that industry EBIT margins remain negative for longer than expected.	Escalation of geopolitical tension may have a strong and immediate impact on the future supply chain, through disruptions in supply, demand and logistics infrastructure and, eventually, fragmentation of supply chains. This is particularly the case where tension mounts to military conflict and/or trade sanctions being applied.	To fully deliver the objectives of the integrator strategy in a timely manner, including achievement of financial targets and stable results, A.P. Møller - Maersk must secure profitable growth in the logistics business according to plan.	A serious delay or failure to execute the technology roadmap will have a material negative impact on A.P. Møller - Maersk's growth vision as an end-to-end integrator of global container logistics.	As A.P. Møller - Maersk becomes increasingly digitalised, more devices and control systems are connected online resulting in a wider technology surface. This, compounded with ever-increasing external threat capabilities, puts more pressure on systems to be cyber threat resilient. A cyberattack could lead to severe operational disruption and/or data breaches.
How we manage it	A.P. Møller - Maersk has limited levers to impact the overall demand for container shipping and the level of rates. With the continuing development of differentiated value propositions, agile adaptation of network, rigorous focus on volume performance management and cost discipline and a long-term contracts portfolio, the company will all else equal continue to reduce the exposure.	A.P. Møller - Maersk monitors geopolitical developments and takes adaptive steps as required, including reducing exposure to critical suppliers, evaluating alternative procurement options, implementing full heavy payment profiles, creating external communication plans and advancing business continuity planning.	A.P. Møller - Maersk focuses mitigation efforts on the growth side on strengthening the customer value proposition of the integrator strategy and lowering the customer churn rate. On the profitability side, the focus is on review and optimisation of the asset utilisation within the Air and Warehousing segments together with timely implementation of planned process standardisation and automation.	A.P. Møller - Maersk focuses on maturing and strengthening a multi-location talent sourcing and retention strategy within the technology organisation to ensure having the right skilled people to modernise and integrate the platforms. The company monitors progress and ensures adequate governance and prioritisation and cross-functional collaboration.	A.P. Møller - Maersk continues to execute its cyber security programme, strengthen business continuity plans and enhance its cyber threat resilience. Over the recent years, the company has enhanced capabilities to control impact through appropriate preparedness and response procedures.
Target tolerance	A.P. Møller - Maersk assumes margins will continue to be under pressure in the short to medium term. In addition, the geopolitical environment and the development in the economic situation in Europe and the US makes the industry very volatile, emphasising the necessity for a strong balance sheet.	A.P. Møller - Maersk aims to have alternative procurement supply-options in place and to be able to adjust network and capacity in the ocean, terminals and logistics space to accommodate potential disruptions and changes in customer needs.	A.P. Møller - Maersk targets large and profitable growth in volumes across its warehousing, inland and air segments through acquisitions as well as through organic growth and stable financial performance across the business portfolio.	In 2024, A.P. Møller - Maersk targets significant progress in the implementation of best-in-class technology platforms to support end-to-end supply chain solutions and underpin customer convenience and satisfaction.	A.P. Møller - Maersk aims to avoid a material cyberattack through increased threat intelligence and response capabilities, and builds digital resilience with business segments, third parties and wider supply chains.
Potential scenario	The current situation of low freight rates due to increased capacity combined with low demand continues for a longer period than expected.	Military conflicts or comprehensive and long-lasting naval blockades leading to obstruction of major network routes and potential wide sanctions inhibiting trade in major markets affected.	The implementation of the integrator strategy lags due to delays in achieving profitable growth in logistics as planned, and the company remains exposed to the financial volatility of the Ocean segment.	Unsuccessful implementation of digitised supply chain solutions causes loss of digital competitive advantage and customer dissatisfaction and impacts the company's reputation and financial performance.	Direct or indirect attack(s) on A.P. Møller - Maersk's or its business partners' network due to digitisation, threat sophistication or inherent vulnerabilities from, e.g. new MSA environments cause severe business disruption and/or data breaches leading to financial losses and loss of customer trust.

A.P. Møller-Maersk describes key risks to the business plan in detail, including mitigation measures and different potential scenarios.

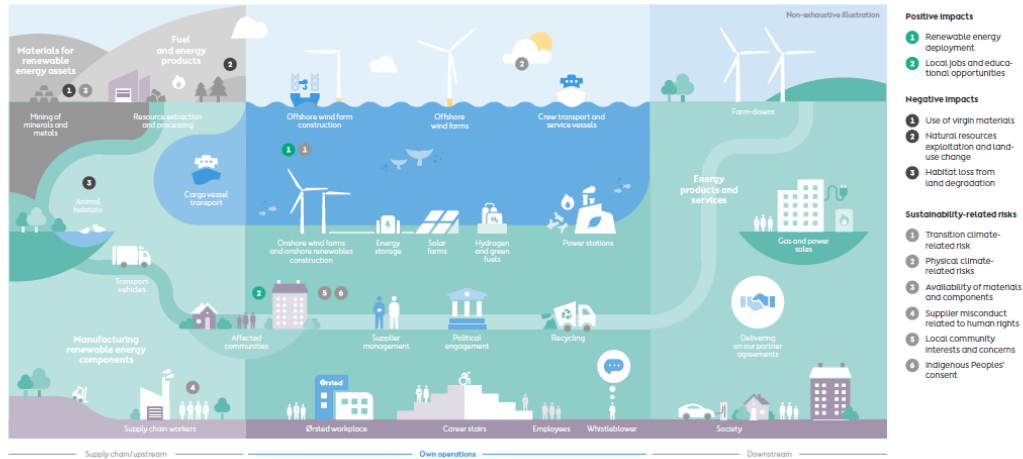
Trend #9 – Supply chain due diligence

Companies are increasingly aware of their position and responsibility in the supply chain. To manage your supply chain is not just about delivery safety, quality and costs, it is also about ensuring that your suppliers comply with national and international rules and standards for human rights, privacy, use of data, trade, anti-corruption, diversity and inclusion, labor rights and payment, etc.

More and more companies are therefore taking a systematic approach to describing how they manage suppliers, conduct due diligence processes, and make sure they do business with companies that live up to high standards, both operationally and in regard to ethics and responsibility.

However, some companies go further by not only focusing on upstream but also their downstream operation. That is, how their products and services are marketed, sold, used, thrown away or recycled. This is also part of many companies' due diligence focus.

Value chain overview — showing where our material sustainability-related impacts (crucial) and our material sustainability-related risks occur across our full value chain



Ørsted illustrates its value chain and the implicated impacts and risks. Also, the decarbonization of the value chain is illustrated in the report.

Trend #10 – Biodiversity and circular economy

Biodiversity has taken a more prominent role in the sustainability agenda in the last couple of years. This is also visible, when you look at corporate reporting in which many companies are describing how they impact nature and biodiversity or which initiatives they have taken to make a positive mark.

In the same way, there is an increasing focus on implementing measures to handle waste, and reuse or recycle products and resources as part of a more circular economy. The current reports give many examples of this.

TOWARDS A CIRCULAR BUSINESS MODEL

As the market leader in single-use endoscopy, we are focused on combining deep customer insights with sustainable practices that improve our own carbon footprint, as well as that of our customers, throughout the lifecycle of our endoscopes.

We welcome all our stakeholders to come [JOIN THE CIRCLE](#).

The circular model depicted to the right is a simplified illustration of the endoscope journey.



Ambu is illustrating and describing their concept for a circular business model "Join the Circle" in a transparent and relevant way.

Trend #11 – Business ethics in many shapes

There is a number of ethical topics to be described in the ESG section to be compliant: human rights, privacy rights, data ethics, trade compliance, anti-corruption, anti-discrimination, gender diversity, labor rights, payment practices and tax governance. To mention just a few areas.

These are often also some of the topics that are highly rated in the double materiality assessment conducted by companies, and it is topics that are regulated by international laws and standards as well as companies' own policies and principles.

Especially, for companies with presence in many regions and cultures it is often a great challenge to anchor common ways of handling business ethics. It calls for education, clear communication and a management team demonstrating the company morale by the decisions and action they take. Corporate reporting is a tool to communicate the official view of management on business ethics.

Global megatrends and technology shifts create significant opportunities for Danfoss

Climate change

Climate change is an immediate, not a future, risk. To stay on a 1.5°C pathway, rapid emissions reductions are necessary. Danfoss solutions accelerate the green transition of even the most carbon-intensive sectors: transport, industry, and buildings. Our technologies increase energy efficiency and enable electrification, increasing the share of renewables in the energy mix.



Urbanization

Cities account for more than 70% of global carbon emissions.¹ Danfoss solutions can significantly reduce their carbon footprint through a range of smart and efficient technologies in transportation, heating and cooling, supermarkets, wastewater facilities, data centers, and much more.



Food and water supply

Nearly one-fifth of all food is wasted,² and global food demand is expected to increase by up to 56% by 2050.³ Optimizing food production, transport, and storage is essential. By making agriculture more efficient and reducing energy waste in the food and beverage industries, we can produce more with fewer resources.



Digitalization

Digitalization increases functionality in our systems and solutions and thereby the opportunity to further decarbonize. Danfoss' intelligent software solutions provide customers with real-time insights and automated decision-making. Our digital technologies can drive rapid change in our energy systems, increase machine productivity, and ensure that energy is used when it is greenest and cheapest.



Electrification

Transitioning to a fully electrified energy system could cut up to 40% of energy consumption.⁴ Danfoss delivers electrification solutions not only to cars and trucks, but also to heavy industrial machinery, marine, and off- and on-highway equipment that can go hybrid or fully electric. Our technologies for hydrogen production can help electrify hard-to-abate sectors.



¹IEA (2021). Empowering Cities for a Net Zero Future.
²WFP (2021). 14% 17% of all food available at consumer levels is wasted.
³van Pelt et al. (2017). A meta-analysis of projected global food demand and population at risk of hunger for the period 2010-2050. *Nature Food*, 2, 498-507.
⁴United Nations (n.d.). Reducing food loss and waste: Taking Action to Transform Food Systems.

Danfoss is describing how five global megatrends are creating business opportunities.

The future direction of corporate reporting

The amount of regulation and standards in corporate reporting have increased in the last decades, and with CSRD/ESRS knocking on the door of companies the demands for still more depth and detail in our reporting is evident. We will need more data and datapoints, more tables and figures, more notes, more documentation, more explanation.

This is mostly a good thing. It will prevent companies from making empty promises and make reporting based on scientific facts and measurements rather than soft reporting and storytelling. In the end this should also affect governance and management to make decisions based on learning and deep insight, and it should assist marketing and communication in preventing greenwashing – or even do greenhushing.

In the end, doing business based on monitoring, data, documentation, science and facts should make businesses wiser and more effective.

Compliance takes time and money

But, because there is a but, the amount of compliance will also lead to a lot more administration in companies. They need to buy new platforms to gather, monitor, measure, report and communicate data, and they need to hire a lot of staff to handle legal and reporting issues, and to engage with stakeholders internally and in the supply chain to live up to new directives. They need to do a lot of analysis, develop policies, procedures, and code of conduct. And they need to hire

consultants in auditing, analysis, management, law, and communications consultancies (such as mine) to guide companies on the right track. This is money and time that to some extent is taken away from doing business, innovation, developing products, selling, and doing customer service.

From a communication perspective I am worried that corporate reporting ends up being forms, figures, data and tables with little room or time for content bringing the story behind the facts, illustrating the data in an informative way, using design, photos, case stories and quotes to bring the data alive and real to the reader.

This has already happened to large, listed companies in the US. Very few annual reports are “readable” to other people than financial analysts and institutional investors. This has not happened to the European companies, and surely large Danish companies are still doing a great effort in combining the hardcore facts with a narrative that is interesting and relevant for a wide group of stakeholders.

Cross media reporting and communication

However, with the increasing compliance burden there is no doubt that many companies are considering whether the annual report or ESG report is the right platform for communication with prioritized stakeholders. That is also why numerous other channels and media are used to get the messages out. Messages that may be drowning in other data in the corporate reports. The use of online reports, factbooks, reviews, presentations, talks, video, and social media are now quite widespread among companies.

I salute the use of a cross media strategy to communicate results and value creation. This makes a lot of sense. But it should not result in a downgraded annual or ESG report. This report is the mother of corporate communication, the official story, the audited and documented facts, and the value creation story told and approved by top management. The go-to document to consult for all stakeholders.

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More info

Get the full report “Trends 2024 – Corporate Reporting” from www.corporaterelations.dk/annualreport